

Peter

Southington, CT 06489

6/2/2010

Billy Carlson Heating & Air Conditioning LLC
217 Berlin Avenue
Southington, CT 06489-3225

Dear Billy,

I just want to send this short note to thank you & your company for your services installing a new furnace & central air-conditioning system. From the start, your company provided excellent services in sales, recommendations, installation and follow up. I want to especially thank you and your crew for such clean and fast service. I never knew you were at my house during the installation. Your follow up to any concerns were addressed immediately. You're commendations for the type of systems I should have in my house was right on the dime.

I had the systems installed on May 3, 2010. During the month of May, I had the opportunity to use both systems since the weather was unpredictable. The furnace worked perfectly as well as the central air-conditioning system. I was such a great relief to know that my home environment was perfect right from the start.

Again, I want to thank you and your company for such excellent service

Peter



Thanks Crew!!
That's why we're #1!!
Again 3 yrs in a row